DOCUMENT RESUME

ED 287 518 IR 052 205

AUTHOR	Nussbaum, Ruth, Comp.
TITLE	Information for Handicapped Travelers. Reference Circular No. 87-3.
INSTITUTION	Library of Congress, Washington, D.C. National Library Service for the Blind and Physically Handicapped.
PUB DATE	Jul 87
NOTE	16p.
AVAILABLE FROM	Reference Section, National Library Service for the Blind and Physically Handicapped, Library of Congress, Washington, DC 20542 (free while supply lasts).
PUB TYPE	Reference Materials - Directories/Catalogs (132)
EDRS PRICE	MF01/PC01 Plus Postage.
DESCRIPTORS	Audiodisks; *Blindness; Books; Braille; *Disabilities; Information Centers; Recreational Activities; Talking Books; *Tourism; *Transportation; *Travel; Visual Impairments
IDENTIFIERS	*Travel Agents

ABSTRACT

This circular provides information about travel agencies, travel information centers, and transportation services based on descriptive literature provided by companies and organizations that offer services to handicapped travelers; access guides to specific cities and tourist sites are not included. The first section lists books on travel for the blind and physically handicapped, including 17 print books issued in 1982 or later and recorded and braille items. Recorded and braille titles may be borrowed by eligible residents of the United States from National Library Service for the Blind and Physically Handicapped network member libraries. Bibliographic information is provided for each entry, and brief annotations are included for print books. In addition, the names, addresses, telephone numbers, and brief descriptions of activities are provided for six information centers in the second section and for nine travel agencies in the third section. Finally, the fourth section includes descriptions of transportation services available in the United States for travel by air, automobile, bus, ship, and train (AMTRAK). Ordering information for this circular and a listing of 16 other National Library Service for the Blind and Physically Handicapped reference circulars are also provided. (KM)

****
* Reproductions supplied by EDRS are the best that can be made *
* from the original document. *
****

U.S. DEPARTMENT OF EDUCATION
Office of Educational Research and Improvement
EDUCATIONAL RESOURCES INFORMATION CENTER (ERIC)
This document has been reproduced as received from the person or organization originating it.
Minor changes have been made to improve reproduction quality.
Points of view or opinions stated in this document do not necessarily represent official OERI position or policy.

Reference Circular

Information for Handicapped Travelers

National Library Service for the Blind and Physically Handicapped

The Library of Congress
Washington, D.C. 20542

ED287518

Date **July 1987** No. **87-3**

INTRODUCTION

Information about travel agencies, travel information centers, and transportation services contained in this reference circular is based on descriptive literature provided by companies and organizations offering services to handicapped travelers. As new information becomes available it will be included in future editions of this circular.

Access guides to specific cities and tourist sites are not included in this circular as they are too numerous to mention. Such guides are typically published by local chambers of commerce, service organizations, state tourist offices, and Easter Seal Society branches, and may be found in public libraries or requested directly from the issuing organization. In addition, access guides covering specific foreign countries may be obtained from tourist offices that many foreign countries operate in Washington, D.C. or New York City.

Print books listed in Section I are limited to publications issued in 1982 or later. Recorded and braille travel books listed in Section I may be borrowed by eligible residents of the United States from a network of libraries serving visually and physically handicapped readers. For information about this free library service, including eligibility requirements contact the Reference Section, National Library Service for the Blind and Physically Handicapped, Library of Congress, Washington, DC 20542.

IR052205

CONTENTS

I. BOOKS ON TRAVEL
A. Print Titles 1
B. Recorded and Braille Titles 4

II. INFORMATION CENTERS 6

III. TRAVEL AGENCIES 8

IV. TRANSPORTATION SERVICES IN THE UNITED STATES 10

I. BOOKS ON TRAVEL

A. PRINT TITLES

Airport Operators Council International. Access travel: airports; a guide to accessibility of terminals. 5th ed. Washington: 1985. 39p. Free. (Available from Access America, Washington, DC 20202).

A survey (for accessibility features) of 519 airport terminals in sixty-two countries including the U.S.

Arts and sports USA: the organizer's directory. Bethesda, MD: Cultural Services, Inc., 1984. 642p. $85.00. (4550 Montgomery, 606N 20814).

Profiles of over 1,800 museums, theatres, arenas, stadia, racetracks, zoos, gardens, and historic houses throughout the U.S. Provides details on tours, programming, fees, meeting spaces available for rent, and accessibility features. It is organized alphabetically by state.

Barish, Frances. Frommer's guide for the disabled traveler: The United States, Canada, and Europe. New York: Simon and Schuster, 1984. 362p. $10.95.

This guide for the inexperienced disabled traveler is written from the perspective of a wheelchair-using author who has traveled extensively. Accessibility features of specific hotels, restaurants, theatres, and transportation terminals are given for fifteen major cities in the United States, Canada, and Europe. Includes a map for each city listed showing major public tourist sites.

Darnbrough, Ann, and Derek Kinrade, comps. Directory for disabled people: a handbook of information and opportunities for disabled and handicapped people. 4th ed. Dover, NH: Woodhead Faulkner Ltd., 1985. 385p. $12.50.

A handbook of organizations and services for handicapped persons in Great Britain. Three chapters deal with travel within England and abroad.

Durgin, Rod W., ed. A guide to recreation, leisure, and travel for the handicapped. Volume II: Travel and transportation. Toledo, OH: Resources Directories, 1985. 258p. $59.95. (3103 Executive Pkwy. 43606).

A comprehensive listing of associations and organizations that provide services to handicapped individuals. The book is organized under the broad topics: transportation,

cruises, travel agencies, lodging, international access guides, camps, and state tourist offices. Half of the volume is comprised of state-by-state travel information.

The Handicapped driver's mobility guide. Falls Church, VA: American Automobile Association, 1984. 94p. Free. (Traffic Safety Department, 811 Gatehouse Road 22047).

A guide to equipment and services for handicapped drivers. Provides information on adaptive equipment, driver training, and related services in the United States and Canada.

Hamilton, Lou. Travel tips. In Hamilton, Lou, Why didn't somebody tell me about these things? Pleasant Hill, MO: The author, 1984. p. 109-114.

Practical advice and guidance on traveling by van. Written by a physically handicapped person who presents her personal experiences and includes suggestions on general health care.

The Itinerary: the magazine for travelers with physical disabilities. Bimonthly. $7.00/year. Whole Person Tours, P.O. Box 1084, Bayonne, NJ 07002.

Personal travel experiences by readers of the magazine. Includes detailed book reviews of new titles on travel with emphasis on their relevance to handicapped persons.

Ltd. travel: a newsletter for able and disabled travelers. Quarterly. $15.00/year. Ltd. Travel, 116 Harbor Seal Court, San Mateo, CA 94404.

A forum for readers who want to share their travel experiences. Includes information on new travel aids and book reviews.

Mobility international news. Three times a year. 4.00/year. 62 Union Street, London, SE1 1TD England.

Irregularly published newsletter concerned with conferences, events, and tours in Europe designed specifically for handicapped persons. Includes personal narratives, book reviews, and travel tips.

Noble, Cinnie. The handicapped traveller: a guide for travel counsellors. Toronto, ON: Canadian Institute of Travel Counsellors, 1982. 149p. (2333 Dundas St. West, Suite 302 M6R 3A6 CANADA).

This manual for travel agents suggests practical procedures for counseling disabled travelers and acquaints travel personnel with rules, regulations, and policies on travel, particularly in Canada. Provides relevant references and a bibliography for further reading. Information on the U.S. included.

The Physically disabled traveller's guide. Toledo, OH: Resources Directories, 1986. 165p. $9.95 (3103 Executive Pkwy. 43606)

An easy-to-use reference book of accessibility information for major airports, airlines, buses, trains, car rental agencies, ships, and hotel/motel chains in the United States. Includes a listing of U.S. and foreign travel agencies and associations. Also includes a list of state tourist offices and a bibliography of U.S. and international access guides. Excerpted from: The guide to recreation, leisure, and travel for the handicapped, 2 vols.

Sygall, Susan. Low cost travel tips for persons using wheelchairs. Eugene, OR: Mobility International, 1982. 48p. (P.O. Box 3551 97403).

The author presents her experiences in traveling around the world in a wheelchair. She shows how "backpacking" is possible for the adventurous. Includes an annotated list of organizations and agencies that specialize in travel for disabled persons in the U.S. and abroad. This title is part of the series: A World of option.

Travel resources for deaf people. Washington: National Information Center on Deafness, 1987. 7p. [pamphlet]. Free. (800 Florida Avenue NE, DC 20002).

A comprehensive listing of travel agencies that specialize in working with deaf clients. Lists toll-free TDD phone numbers for major airlines, buses, trains, car rental agencies, and hotel chains throughout the United States.

The United States welcomes handicapped visitors. Brooklyn, NY: Society for the Advancement of Travel for the Handicapped, 1985. 45p. [pamphlet]. Free. (26 Court Street 11242).

A guide for foreign handicapped visitors traveling in the United States. Information on U.S. customs, passport requirements, and transportation policies. Phone numbers are given for the major airlines, car rental agencies, and hotel chains. Provides guidance on legal rights, health needs, and financial information. Includes a list of

organizations specializing in the needs of disabled people.

Walzer, Mary M. A travel guide for the disabled: western Europe. New York: Van Nostrand Reinhold, 1982. 284p.

Tourist sites accessible to physically handicapped persons in Europe are described. Arrangement is by country, region, and city. Includes a pronunciation list of health-related words for each country.

Weiss, Louise. Access to the world: a travel guide for the handicapped. Rev. ed. New York: Henry Holt, 1986. 240p. $9.95.

Detailed information on the policies of major airlines, buses, trains, car rental agencies, and ships regarding the transportation of disabled people. Suggests vacation places throughout the world that are accessible; lists travel agencies, consumer organizations, and international tourist offices. Practical tips on health, food, and money are included.

B. RECORDED AND BRAILLE TITLES

American Diabetes Association. Travel tips for diabetics. New York: 197-.

#RC 16586. 1 cassette.

Atwater, Maxine. Rollin' on: a wheelchair guide to U.S. cities. New York: Dodd, Mead, 1978.

#RC 14489. 2 cassettes.

Barish, Frances. Frommer's guide for the disabled traveler: United States, Canada, and Europe. New York: Frommer/ Pasmantier, 1984.

#RC 23229. 4 cassettes.

Bruck, Lily. Access: the guide to a better life for disabled Americans. New York: David Obst Books, 1978.

#RC 12104. 2 cassettes.

Hale, Glorya. The sourcebook for the disabled: an illustrated guide to easier and more independent living for physically disabled people, their families, and friends. New York: Paddington Press/Grosset and Dunlap, 1979.

#RC 14547. 3 cassettes.

Gutman, Ernest. Cape to cape by wheelchair: covering almost fifty thousand travel miles, proving that for everyone the world extends far beyond the horizon. New York: Erncar Publications, 1959.

#BRA 10488. 4v.

Gutman, Ernest. A travel guide for the disabled. Springfield, IL: Thomas, 1967.

#BRA 1054. 4 v. and
#TB 1813. 8 sides.

Knorr, John. A guide to United States nature centers and trails for the visually handicapped. Madison, WI: Center for Environmental Communication and Educational Studies, 1973.

#BR 2447. 1 pamphlet.

Reamy, Lois. TravelAbility: a guide for physically disabled travelers in the United States. New York: Macmillan, 1978.

#RC 13335. 3 cassettes.

U. S. Dept. of the Interior. National Park Service. Access national parks: a guide for handicapped visitors. Washington, 1978.

BR 3656 3v. and
#RC 12640 2 cassettes. Voice indexed.

U.S. President's Committee on Employment of the Handicapped. Guide to the national parks and monuments for handicapped tourists. Washington, 1966.

#BRA 4285. 2v. and
#TB 1813. 4 sides.

Walzer, Mary M. A travel guide for the disabled: western Europe. New York: Van Nostrand Reinhold, 1977.

#RC 19149. 2 cassettes.

Weiss, Louise. Access to the world: a travel guide for the handicapped. New York: Chatham Square Press, 1977.

#RC 16307. 2 cassettes.

II. INFORMATION CENTERS

American Foundation for the Blind
15 West 16th Street
New York, NY 10011
(212) 620-2000

Issues identification cards to legally blind persons. The card entitles the bearer to discount fares where they are offered to handicapped travelers. Cost for each card is $6.00.

International Association for Medical
Assistance to Travelers (IAMAT)
417 Center Street
Lewiston, NY 14092
(716) 754-4883

A health information service organization that provides up-to-the minute information on immunization requirements and health-related needs. Arranges for medical care in foreign countries from English-speaking physicians at a set fee.

Mobility International
62 Union Street
London SE1 1TD
ENGLAND
01-403-5688

A clearinghouse for information about travel for physically handicapped persons. Branches situated throughout Europe promote exchange visits among handicapped persons in various countries in Europe, North America, and the Middle East. Publishes a series of booklets about travel in Europe for handicapped travelers.

Society for the Advancement of Travel
for the Handicapped (SATH)
26 Court Street
Brooklyn, NY 11242
(718) 858-5483

A clearinghouse for information about accessible domestic and international transportation and lodging facilities. Makes referrals to travel agencies with experience in serving handicapped travelers.

Travel Industry and Disabled Exchange (TIDE)
5435 Donna Avenue
Tarzana, CA 91346
(818) 343-6339

Acts as a resource center to the travel industry and the public in general by providing names and addresses of travel agencies experienced in working with handicapped travelers.

Travel Information Service
Moss Rehabilitation Hospital
12th Street and Tabor Road
Philadelphia, PA 19141
(215) 329-5715 Ext. 2233
(215) 329-4342 TDD

Library and resource center that collects and disseminates world wide travel accessibility information. Makes referrals to travel agencies and organizations that specialize in working with handicapped persons.

III. TRAVEL AGENCIES

All Outdoors, Inc.
P.O. Box 1100
Redmond, OR 97756
(503) 923-9264

Outdoor adventure trips in Oregon designed to help individuals become self-reliant. These day trips are open to all handicapped persons. Trips are taken in the summer and winter on an individual basis or as group tours.

Evergreen Travel Service, Inc.
19055 44th Avenue West
Lynnwood, WA 98036
800-435-2288
(WA-800-562-9298)

Specializes in cruises and bus and air tours for blind travelers ("White Cane Tours"). Also handles worldwide tours for physically disabled persons. Medical certificate is required. Services of a doctor or nurse provided on tour.

Flying Wheels Travel
P.O. Box 382
Owatonna, MN 55060
800-533-0363

Worldwide and individual tours and cruises for wheelchair users and other disabled travelers. Medical escort accompanies each group tour. Attendant or companion must accompany an individual who requires assistance with personal needs or can not get about independently.

International Tours of Mill Valley
591 Redwood Highway, Suite 2145
Mill Valley, CA 94941
(415) 383-5165

Conducts tours of selected sites in California for blind people.

Mobility Tours and Travel
26 Court Street, #1110
Brooklyn, NY 11242
(718) 858-6021
(718) 625-4744 TDD

Custom-designed group tours for blind, deaf, developmentally disabled, and physically handicapped persons. Although most tours occur within the U.S. and Canada, provisions are made for visits to Europe and the Caribbean. Also features one-day excursions and theater outings.

Nautilus Tours
5435 Donna Avenue
Tarzana, CA 91356
(818) 343-6339

Develops and conducts individual and worldwide tours for physically handicapped travelers. Transportation and lodging facilities are accessible to wheelchair users. Attendant or companion must accompany an individual who requires assistance with personal needs or can not get about independently.

Wheelchair Wagon Tours
P.O. Box 1270
Kissimmee, FL 32742
(305) 846-7175

Provides individual tours of Florida for wheelchair travelers. Services also include airport assistance and transfer help for those who need it.

Whole Person Tours
P.O. Box 1084
Bayonne, NJ 07002
(201) 858-3400

Worldwide group tours for handicapped travelers. Medical services are provided by a CPR-trained escort. Publishes a magazine The Itinerary, which specializes in travel for disabled persons.

Wilderness Inquiry II
1313 Fifth Street, SE
Minneapolis, MN 55414
(612) 379-3858 Voice and TDD

Outdoor adventure in Minnesota during the winter. Offers five-day trips to the Boundary Waters Wilderness area. Open to persons with any disability.

IV. TRANSPORTATION SERVICES IN THE UNITED STATES

A. AIR

Travelers in need of special arrangements should contact airlines at least twenty-four hours in advance of departure for wheelchairs, portable oxygen, travel with a guide dog, etc. Guide dogs travel and sit with their owners free of charge. Airlines recommend that passengers check in at the terminal well in advance of scheduled boarding time. For detailed information on a particular airport see Access travel: airports in Section IA.

B. AUTOMOBILE

Three national companies rent cars with hand controls (for left- or right-handed use). Cars are available at most major U.S. cities with pick-up and drop-off locations varying from agency to agency. Advance notice (varying from twenty-four hours to fourteen days) is required. Car rental companies may be contacted through toll-free numbers or local offices, found in local telephone directories.

Company	Toll-Free Phone Number
Avis	800-331-1212 800-331-2323 TDD
Hertz	800-654-3131
National	800-227-7368 800-328-6323 TDD

See Handicapped driver's mobility guide (in Section IA) for equipment and resources available to mobility-impaired individuals in the United States and Canada.

C. BUS

The two major bus lines, Greyhound and Trailways, are willing to provide necessary assistance for those who request it in boarding and handling baggage. Advance arrangements can be made by calling the departure terminal for special assistance. Bus lines request check-in at the terminal well in advance of scheduled departure time. Terminal accessibility varies from city to city. Both companies require a written statement from a physician verifying the need for an attendant to travel with a handicapped person. The attendant and the disabled person may travel on a single

adult-fare ticket. Wheelchairs or other equipment are allowed, but must be folded and stored out of the way while the bus is in motion. There is no additional charge for a wheelchair or other special equipment. Phone numbers for both companies can be found in the local phone directory. Greyhound has a special TDD phone number for the hearing impaired: 800-345-3109. Traveler's guide for the handicapped, and Reach for Greyhound's helping hand are available free from: Greyhound Lines, Inc., Section S, Greyhound Tower, Phoenix, AZ 85077.

D. SHIP

Prospective travelers should contact the passenger line or their travel agent about any requirements for medical certification, accessibility of shipboard facilities, or wheelchair regulations in various ports. Examples of passenger lines that provide wheelchair access and other accessible accommodations are:

Company	Toll-Free Phone Number
American Hawaii Cruises	800-227-3666
Cunard Line (Queen Elizabeth II)	800-221-4770 (212)-661-7777 NYC residents
Sitmar Cruises	800-527-6200

For accessibility information and parking facilities within the Port Authority of NY-NJ passenger ship terminal area call the Port Authority (212)-246-5724 or 7974.

E. TRAIN (AMTRAK)

Passengers who need assistance should notify Amtrak in advance of planned departure. Special discount fares for elderly or handicapped individuals are granted when the individual presents an identification card issued by an organization for disabled persons or a governmental agency, or when the traveler presents a letter from a physician. No discounts are available for an attendant or companion accompanying a disabled passenger. Equipment and accessibility of facilities (restrooms and bedrooms) vary. Passenger should check with an Amtrak reservation agent to learn what is available for a particular trip. Standard size wheelchairs (battery-operated) may be transported in passenger cars. Fuel-powered and oversized wheelchairs are not allowed on passenger cars. Guide dogs for blind or deaf

passengers are permitted in passenger cars free of charge.

Information/reservations	800-USA-RAIL or 800-872-7245 800-523-6950 or 6951 TDD 800-562-6690 TDD (PA only)

A booklet Access Amtrak: a guide to Amtrak services for elderly and handicapped travelers is free on request from: Western Folder Distributing Company, 1549 West Glenlake Avenue, Itasca, IL 60143

Compiled by:
Ruth Nussbaum
Reference Section
May 1987

Additional copies of this reference circular or any of the reference circulars listed below are available free on request from:

Reference Section
National Library Service for the Blind
and Physically Handicapped
Library of Congress
Washington, DC 20542

REFERENCE CIRCULARS

Becoming a Volunteer: Resources for Individuals, Libraries, and Organizations, 1981

Bibles and Other Scriptures in Special Media, 1983

Braille Instruction and Writing Equipment, 1986

Building a Library Collection on Blindness and Physical Handicaps: Basic Materials and Resources, 1985

From School to Working Life: Resources and Services, 1985

Guide to Spoken-Word Recordings: Educational, Professional, and Self-Development Materials, 1983

Guide to Spoken-Word Recordings: Foreign Language Literature and Instruction, 1982

Guide to Spoken-Word Recordings: Popular Literature, 1987

National Organizations Concerned with Visually and Physically Handicapped Persons, 1983

Parents Guide ot the Development of Preschool Handicapped Children: Resources and Services, 1984

Reading Materials in Large Type, 1987

Reading, Writing, and Other Communication Aids for Visually and Physically Handicapped Persons, 1986

Reference Books in Special Media, 1982; Addendum, 1987

Sources of Audiovisual Materials about Handicapping Conditions, 1985

Sources of Braille Reading Materials, 1985

Sports, Games, and Outdoor Recreation for Handicapped Persons, 1983

BIBLIOGRAPHIES

A series of bibliographies is also published by the Reference Section. The following titles are available free on request:

Accessibility: Designing Buildings for the Needs of Handicapped Persons, 1983

Attitudes toward Handicapped People, Past and Present, 1984

Braille: History and Recent Developments, 1982

Gardening for Handicapped and Elderly Persons, 1981

Library and Information Services to Handicapped Persons, 1983

Mobility and Mobility Aids for Visually Handicapped Individuals, 1984

Reading Machines: Devices for Converting Print to Braille or Speech, 1985

Selected Readings for Parents of Preschool Handicapped Children, 1986